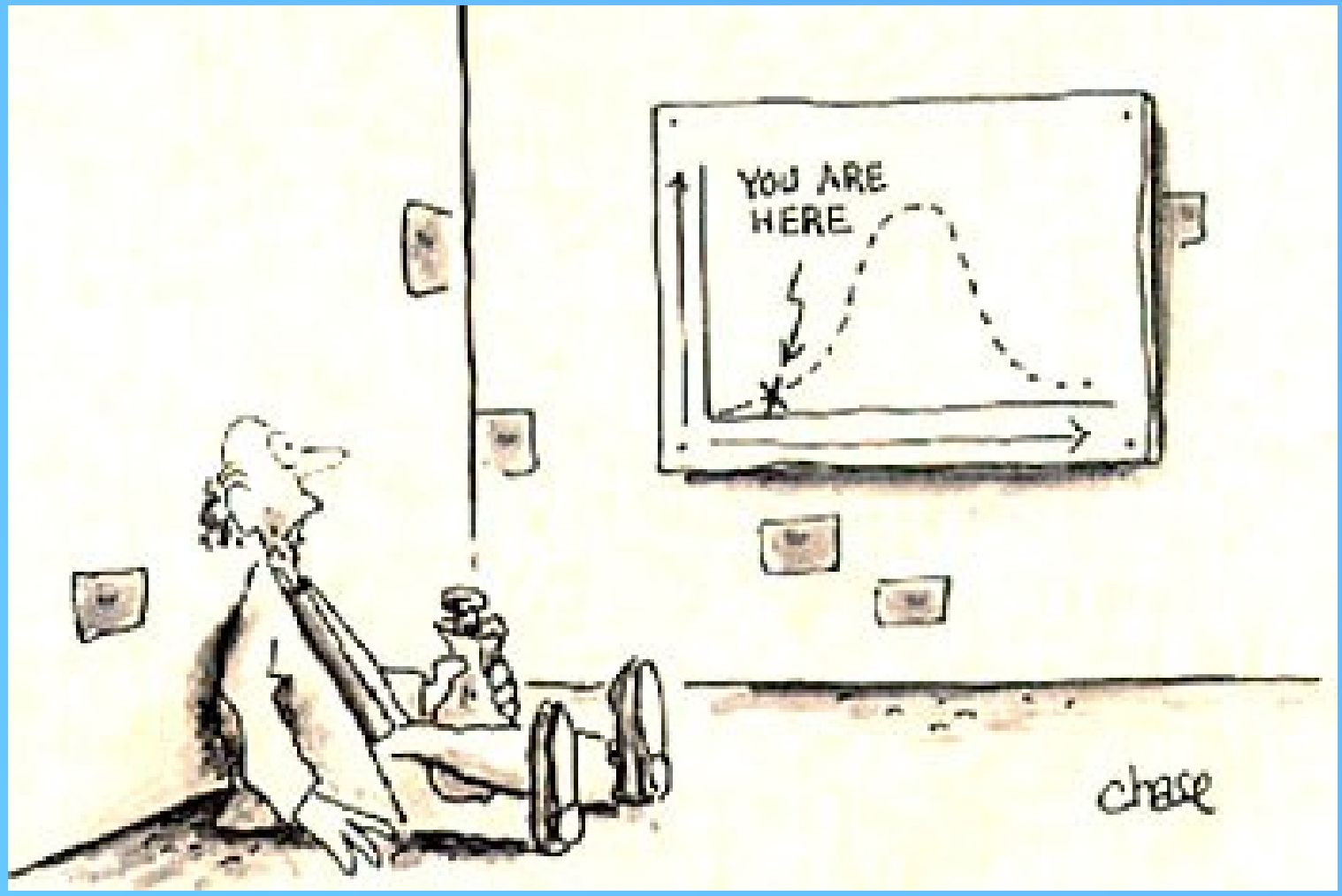
Using the Armed Forces Health Longitudinal Technology Application (AHLTA) to request and track (CHCSI) non-formulary drug requests.

Capt Marcio Fletes, Ms Suzanne Shore

Ramstein AB, Germany

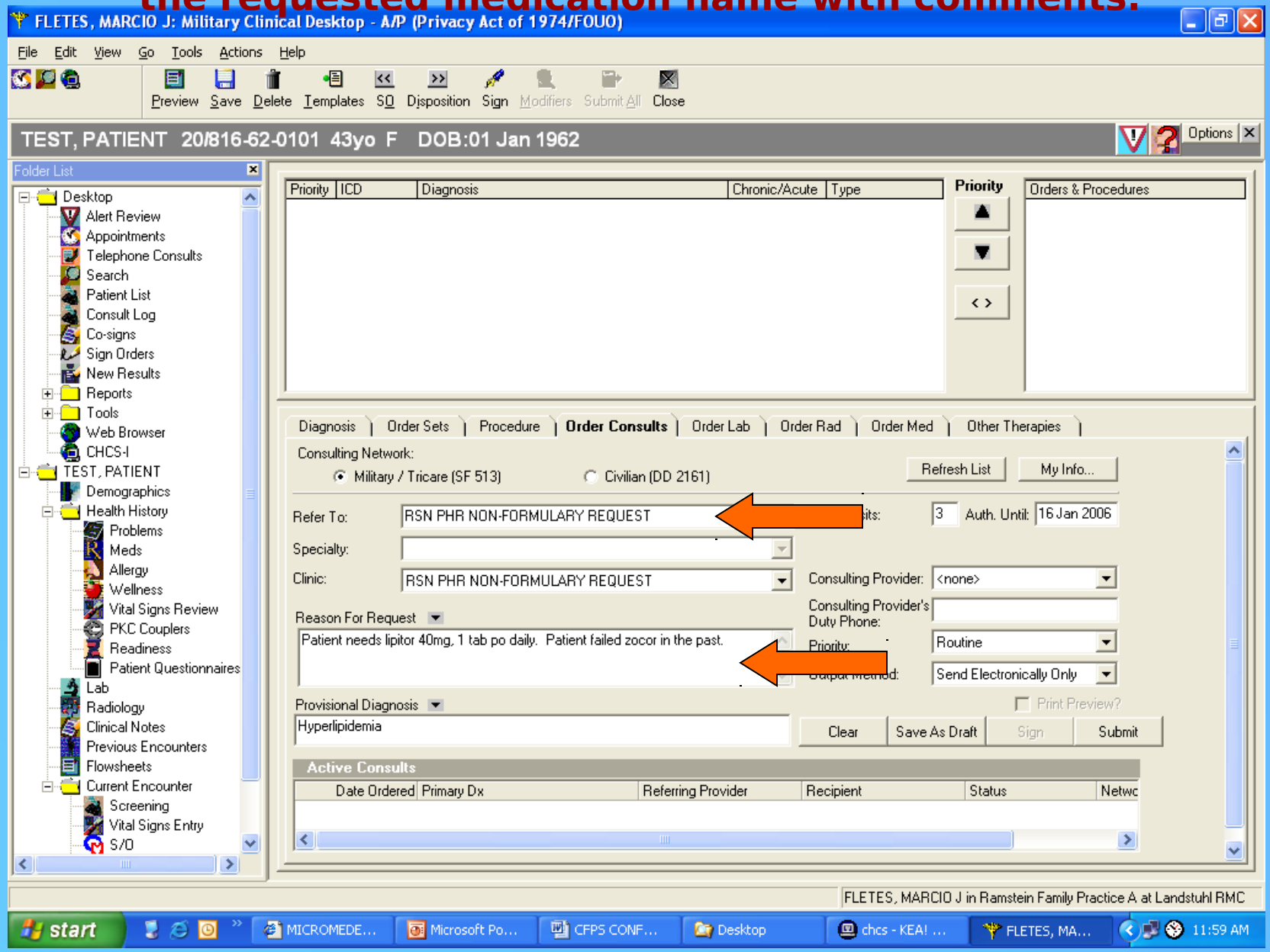

YOU ARE HERE
chase

The old way...

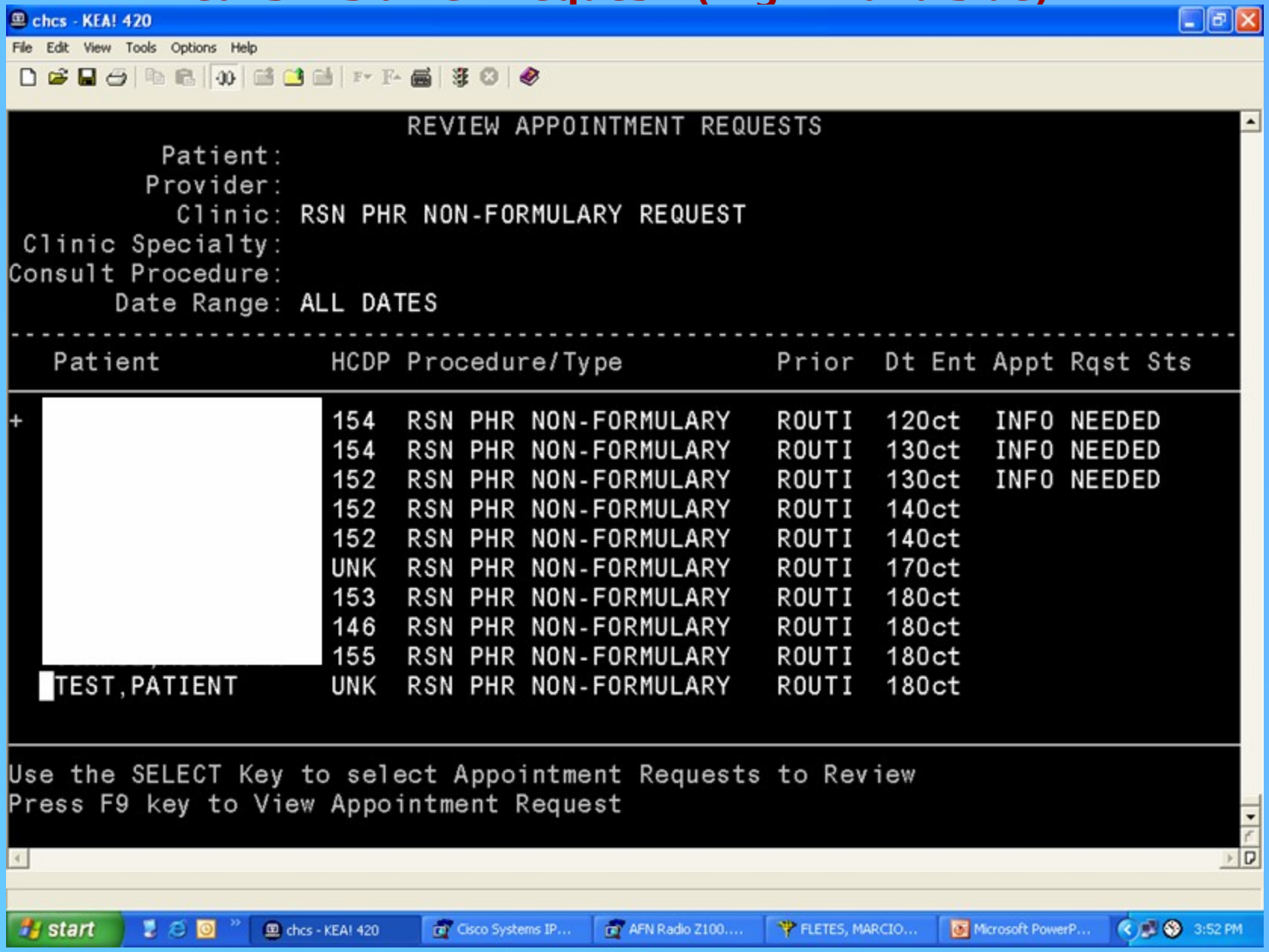
The new and improved...

PAPERLESS!

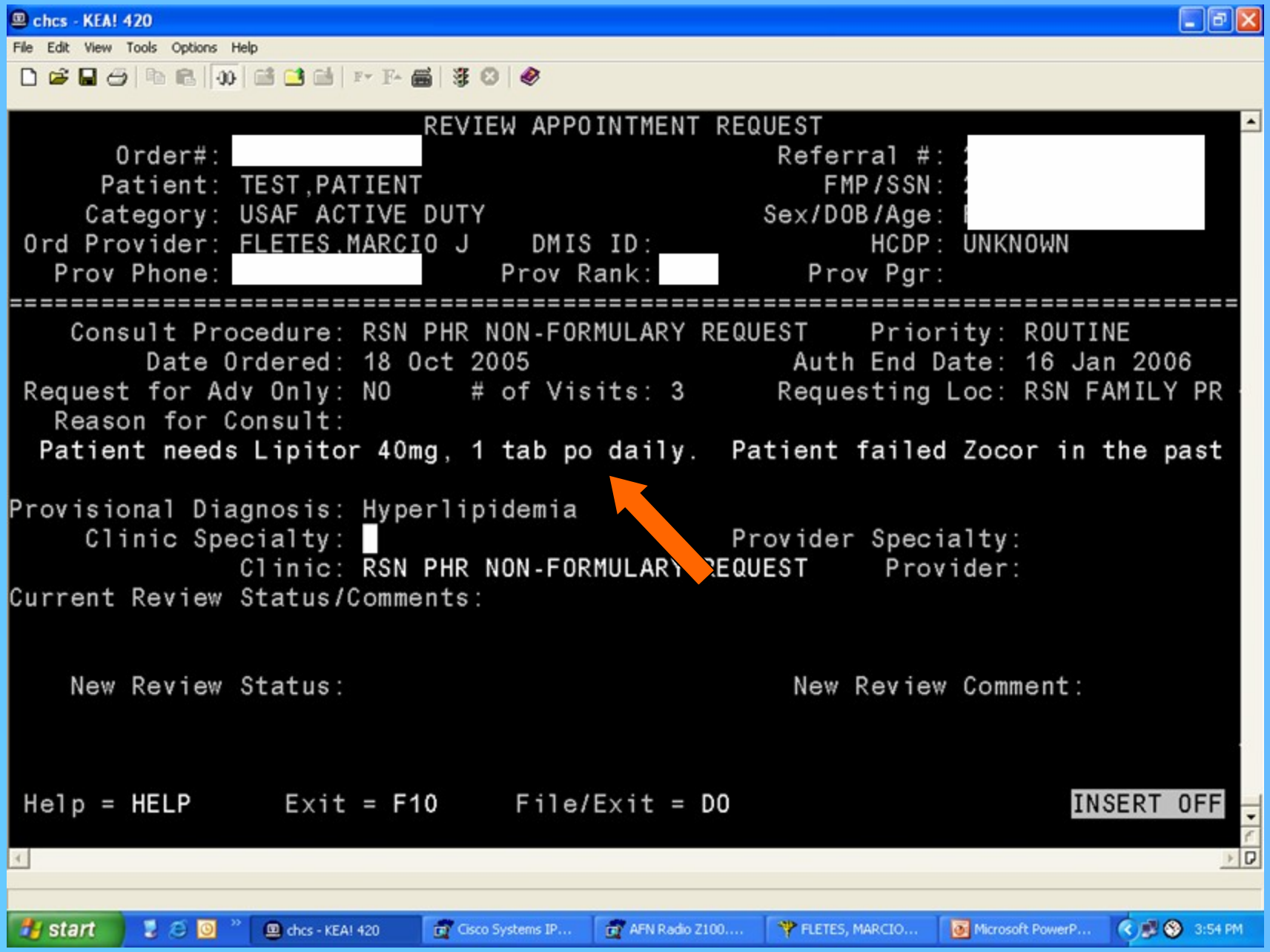
Provider selects RSN PHR as clinic to submit request and enters the requested medication name with comments.



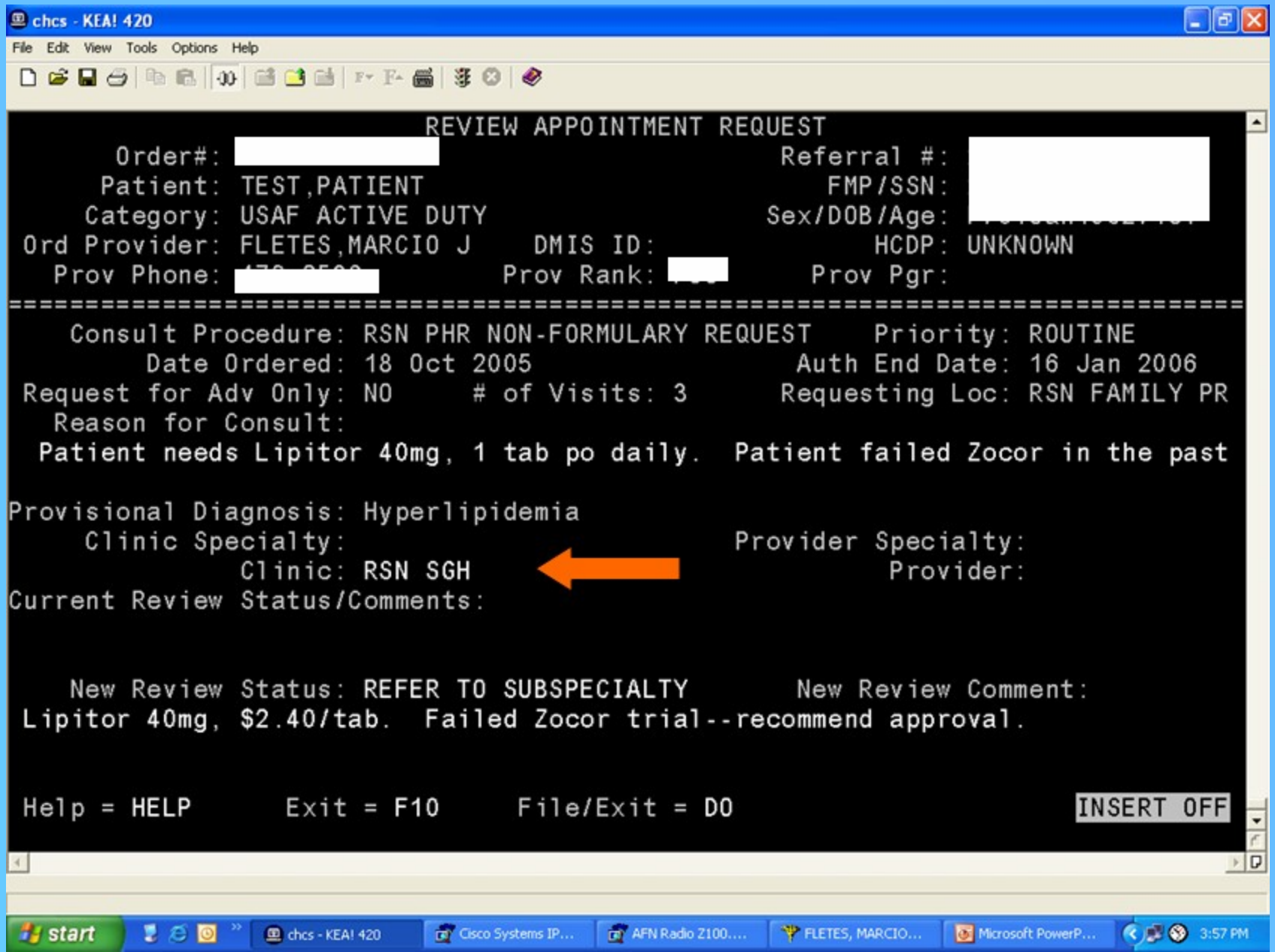
Pharmacy views patient (TEST, PATIENT) with no status, which means it's a new request (right hand side)


chcs - KEA! 420
File Edit View Tools Options Help
REVIEW APPOINTMENT REQUESTS
Patient:
Provider:
Clinic: RSN PHR NON-FORMULARY REQUEST
Clinic Specialty:
Consult Procedure:
Date Range: ALL DATES
Patient HCDP Procedure/Type Prior Dt Ent Appt Rqst Sts
154 RSN PHR NON-FORMULARY ROUTI 120ct INFO NEEDED
154 RSN PHR NON-FORMULARY ROUTI 130ct INFO NEEDED
152 RSN PHR NON-FORMULARY ROUTI 130ct INFO NEEDED
152 RSN PHR NON-FORMULARY ROUTI 140ct
152 RSN PHR NON-FORMULARY ROUTI 140ct
UNK RSN PHR NON-FORMULARY ROUTI 170ct
153 RSN PHR NON-FORMULARY ROUTI 180ct
146 RSN PHR NON-FORMULARY ROUTI 180ct
155 RSN PHR NON-FORMULARY ROUTI 180ct
TEST,PATIENT UNK RSN PHR NON-FORMULARY ROUTI 180ct
Use the SELECT Key to select Appointment Requests to Review
Press F9 key to View Appointment Request
start
chcs - KEA! 420
Cisco Systems IP...
AFN Radio Z100....
FLETES, MARCIO...
Microsoft PowerP...
3:52 PM

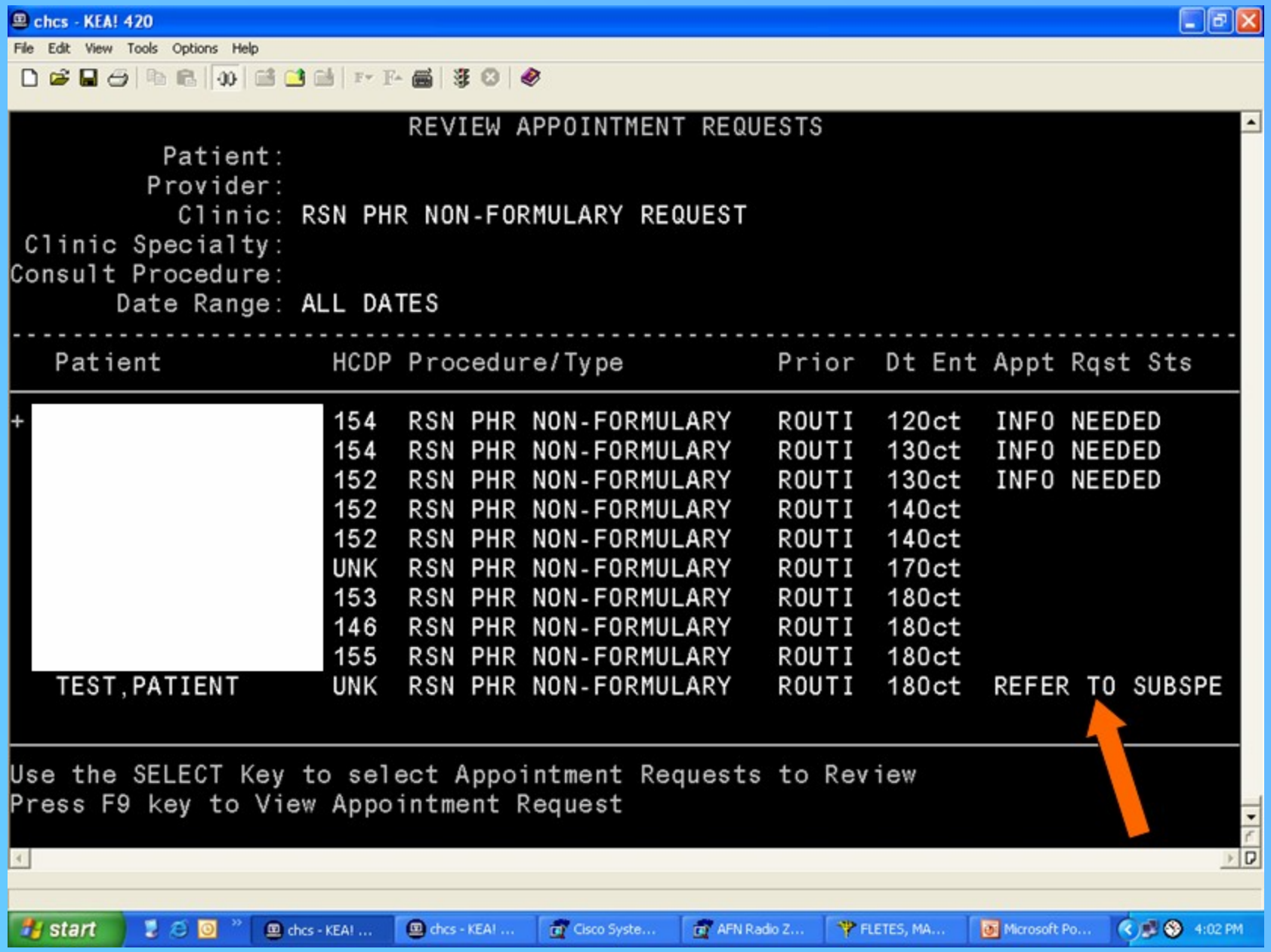
This is what the provider comments look like on the pharmacy side.



The consult request is forwarded to SGH (Chief of Medical Staff) with the pharmacy comments below.



CHCS status changes to REFER TO SUBSPECIALTY, meaning that it came back from SGH review.


chcs - KEA! 420
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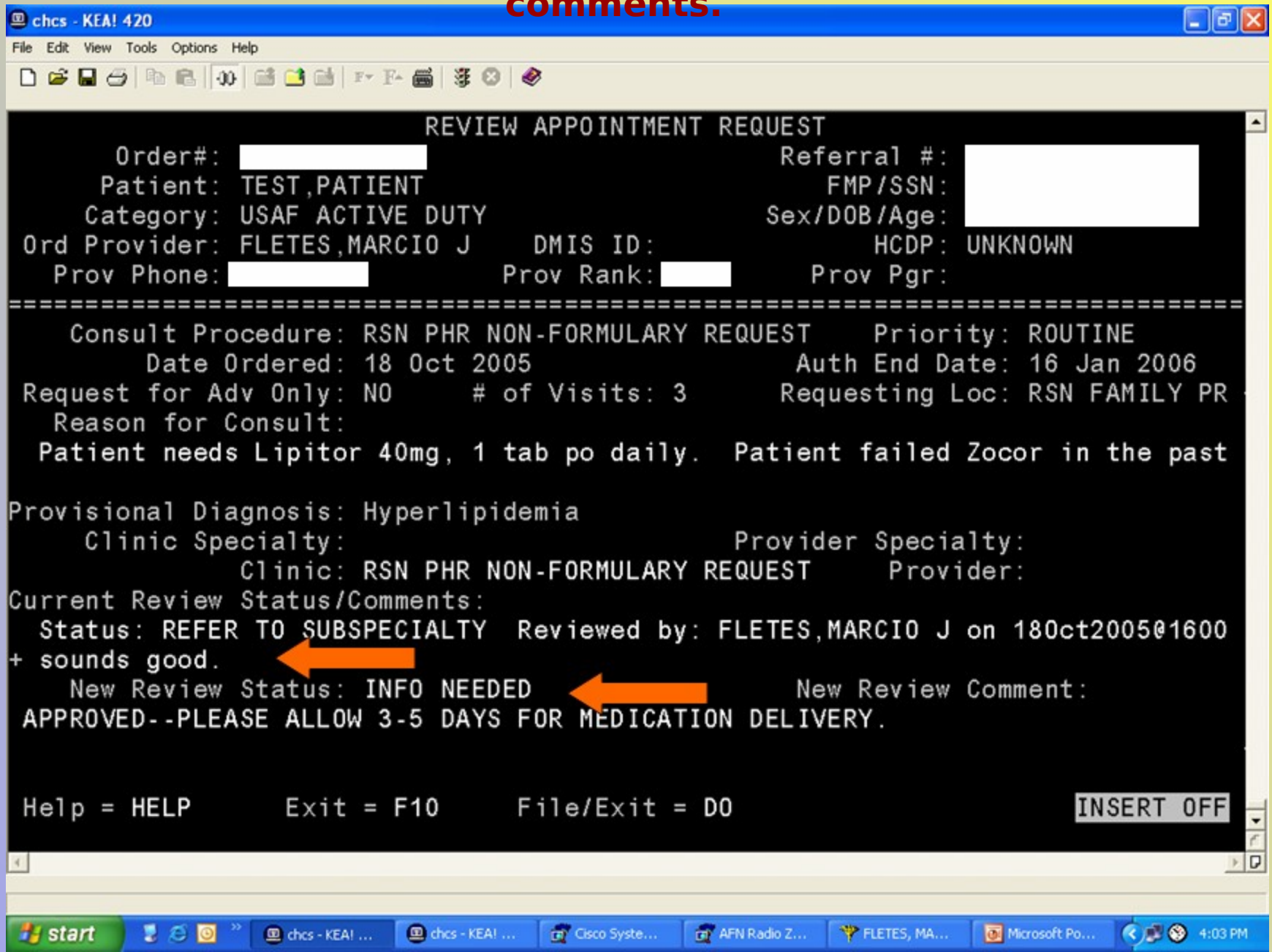
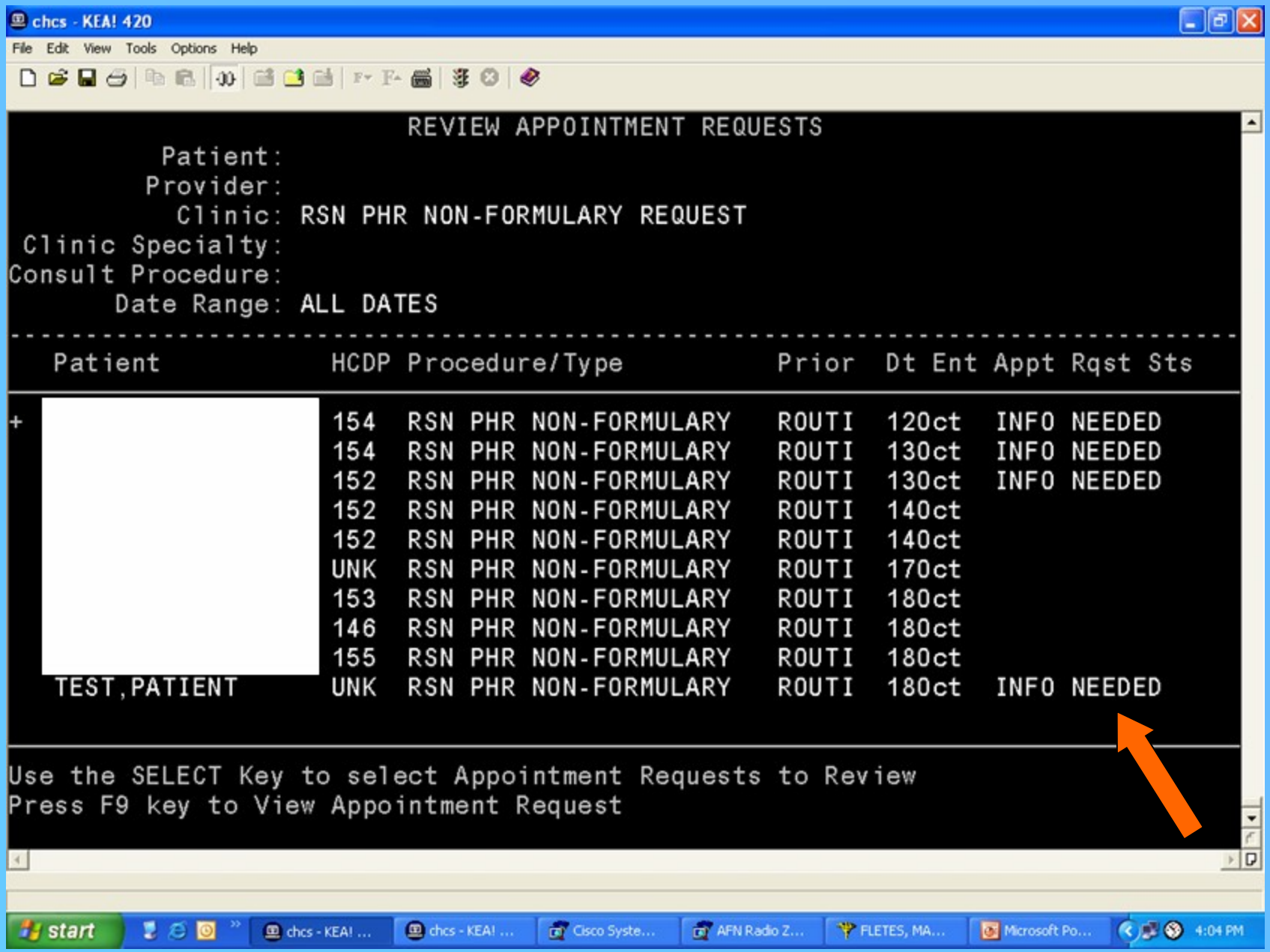
TEST,PATIENT UNK RSN PHR NON-FORMULARY ROUTI 180ct REFER TO SUBSPE
Use the SELECT Key to select Appointment Requests to Review
Press F9 key to View Appointment Request
start
chcs - KEA! ...
chcs - KEA! ...
Cisco Syste...
AFN Radio Z...
FLETES, MA...
Microsoft Po...
4:02 PM

The SGH sends back to the pharmacy with comments and the pharmacy changes the status to INFO NEEDED with comments.



The INFO NEEDED status means that the request is in need of further information or is on hold until the medication arrives.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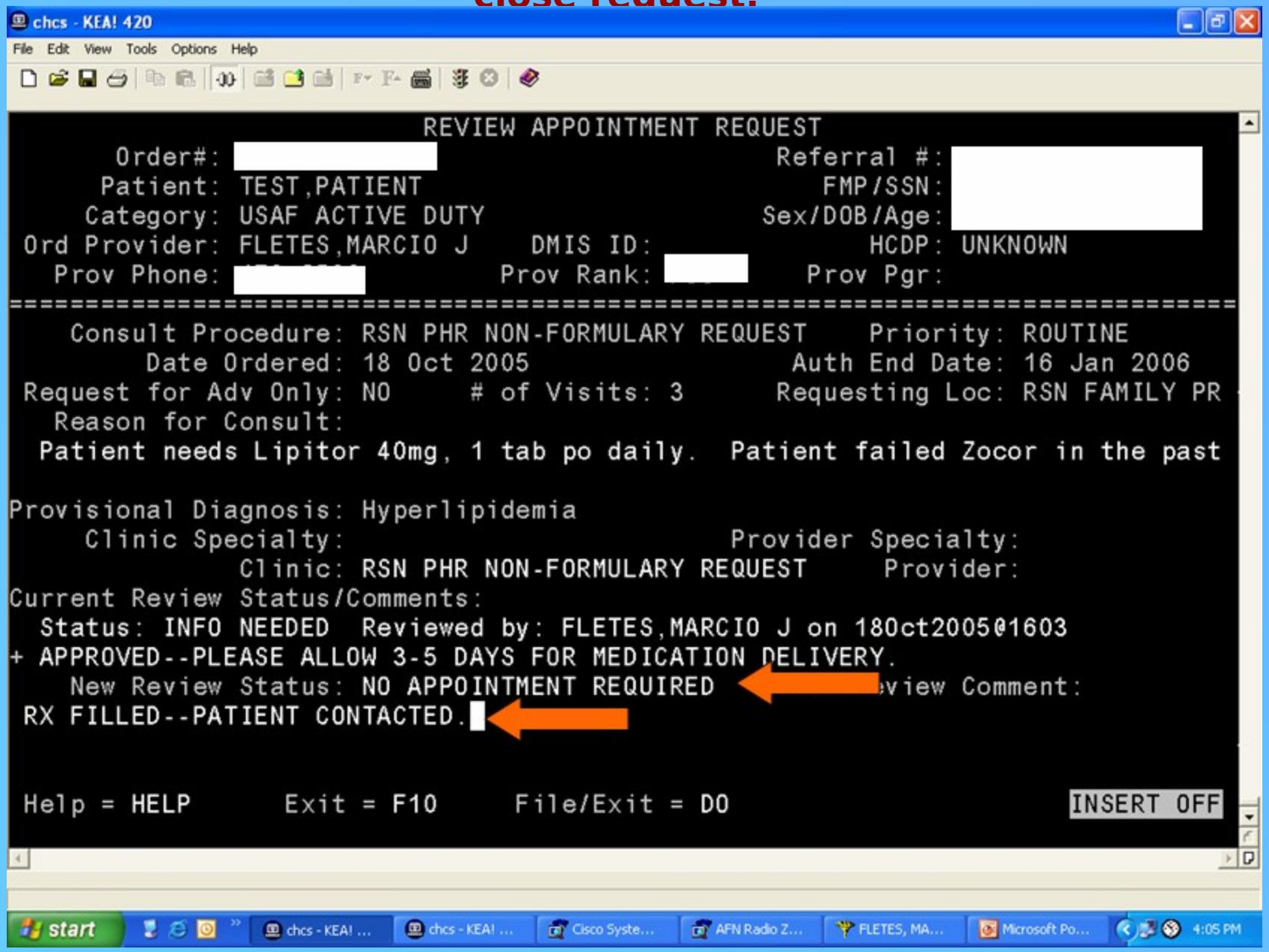
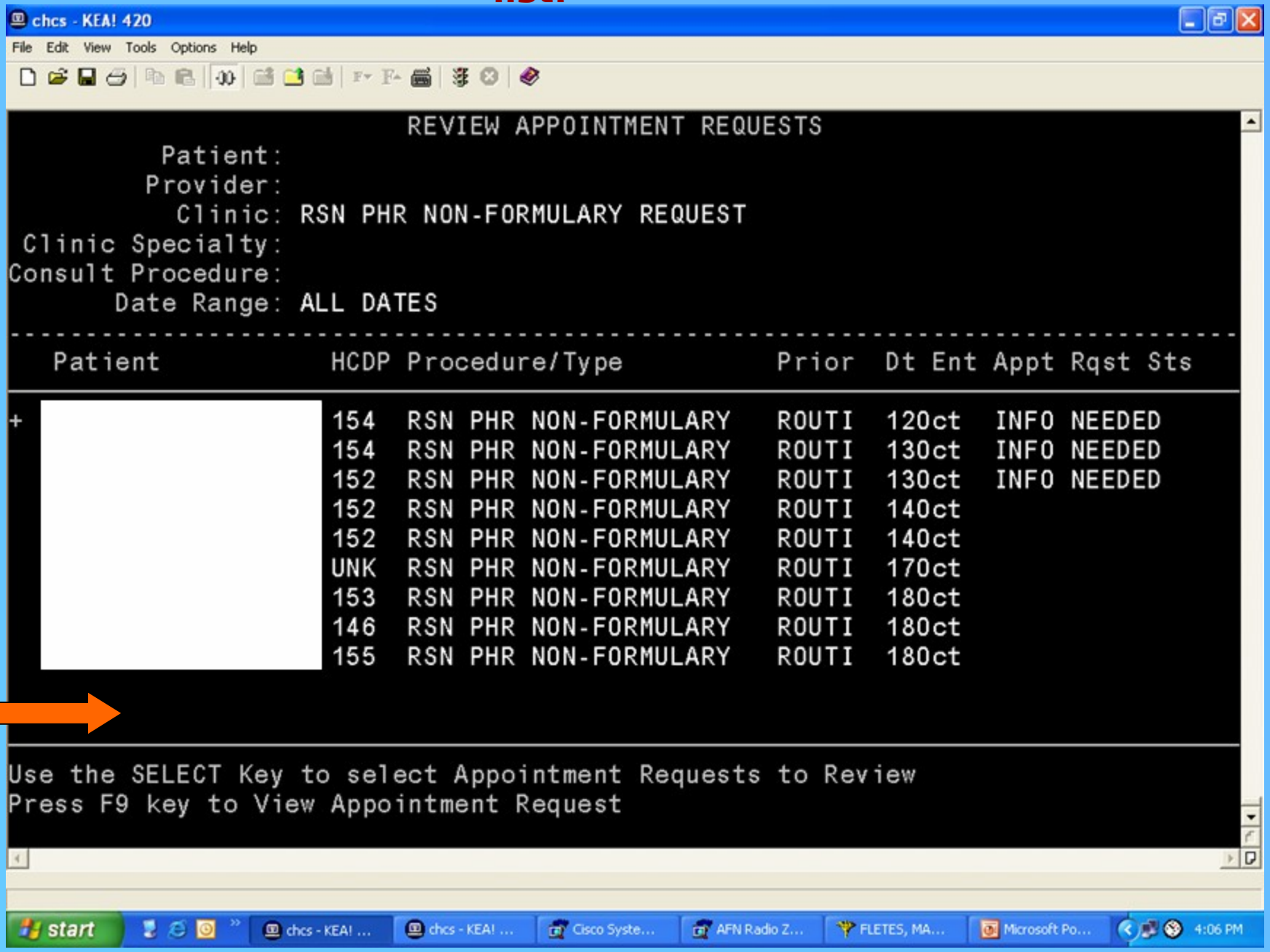
TEST,PATIENT UNK RSN PHR NON-FORMULARY ROUTI 180ct INFO NEEDED
Use the SELECT Key to select Appointment Requests to Review
Press F9 key to View Appointment Request
start
4:04 PM

Once the medication arrives, the status is changed to NO APPOINTMENT REQUIRED and comments added to close request.



Patient's name falls off the list.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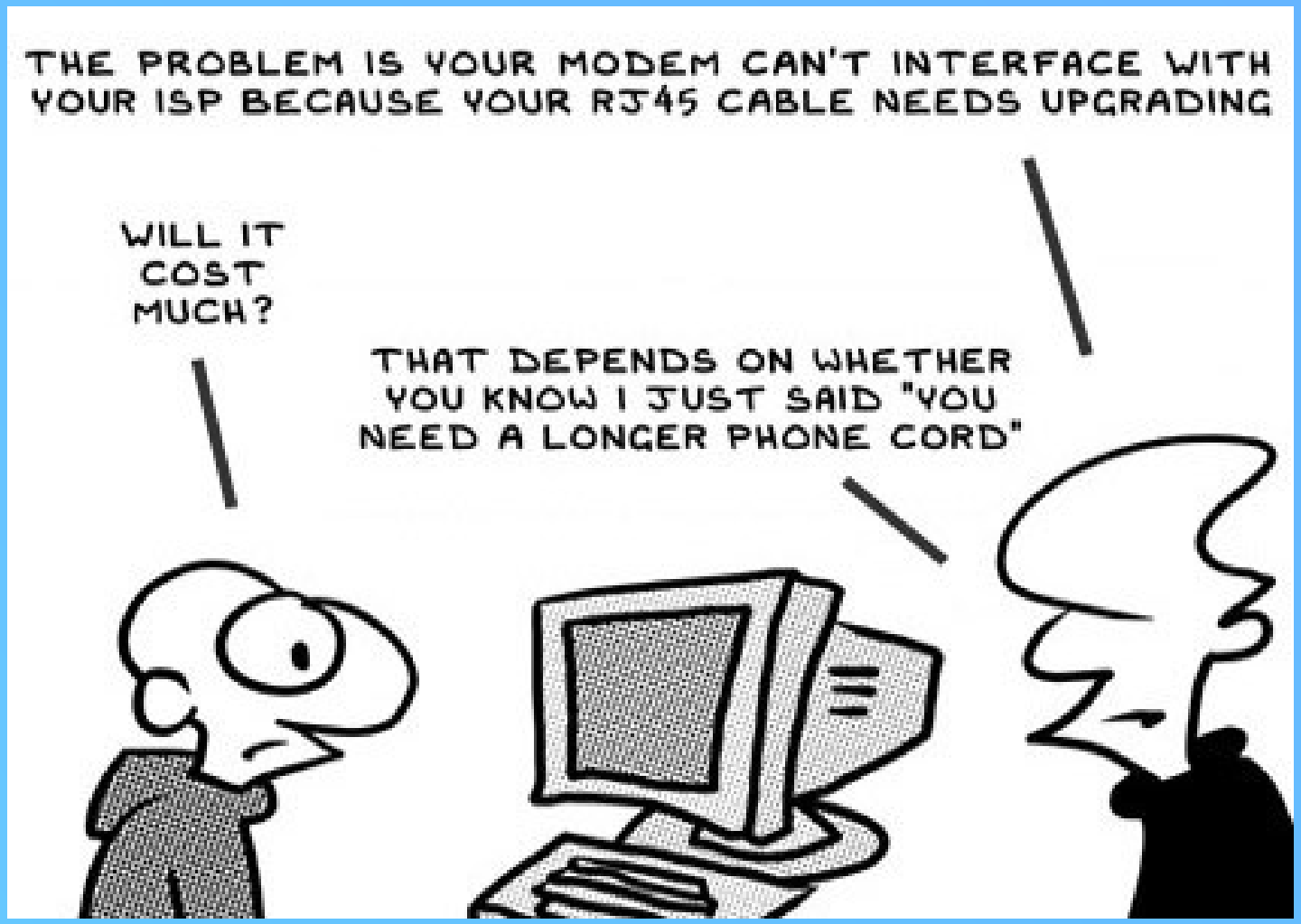
start
chcs - KEA! ...
chcs - KEA! ...
Cisco Syste...
AFN Radio Z...
FLETES, MA...
Microsoft Po...
4:06 PM

The good & not so good

- **THE GOOD**
- **1) Requests are not lost**
- **2) Providers like it**
- **3) Requests (consults) are maintained for years in CHCS**
- **4) Reports can be ran by patient, provider, clinic, etc…**
- **5) Delays in routing are significantly decreased**
- **6) Date/time/signature stamp with all requests**
- **7) Patient demographics always present**
- **8) Visibility of where in the process the request is at**
- **9) Can use CHCS or CHCSII when submitting consult**

- **NOT SO GOOD**
- **1) Not viewable when CHCS is down**
- **2) Provider/staff must be trained**
- **3) Providers may forget to enter needed info**


THE PROBLEM IS YOUR MODEM CAN'T INTERFACE WITH YOUR ISP BECAUSE YOUR RJ45 CABLE NEEDS UPGRADING
WILL IT COST MUCH?
THAT DEPENDS ON WHETHER YOU KNOW I JUST SAID "YOU NEED A LONGER PHONE CORD"

Questions?